



Florida Medical Cannabis Patient Guide

empowering wellness

Instructions and helpful information on
how to access cannabis treatments in
Florida and begin your wellness journey.

www.surterra.com

WHAT'S INCLUDED

Your Guide to Wellness

We know that navigating Florida's Medical Marijuana laws can be challenging. Check out the sections within this guide to help you get started on your wellness journey today.

1



DO YOU QUALIFY?

Review current Florida law and discover if your condition qualifies for cannabis treatment.

2



BECOMING A PATIENT

Learn about the three steps necessary to become an eligible patient.

.....
Find your physician
.....

Attend your first appointment
.....

Submit your application
.....

3



PLACING YOUR FIRST ORDER

Find out how easy it is to place your first order with Surterra.

.....
\$50 first-time patient discount
.....

Payment methods
.....

Shipping options
.....

welcome to

SURTERRA WELLNESS

Along every step of your wellness journey, Surterra Wellness promises to uphold our mission to empower you to pursue the safest, most naturally derived treatments to enable your health and wellbeing.

That means providing you with a wide selection of the most consistent and purest products available for the most effective, natural relief, time after time.



Natural Relief



Compassionate Service



Consistently Better Medicine



Advocacy & Access



section one

DO YOU QUALIFY?

Review current Florida law and discover if your condition qualifies for cannabis treatment.

Do You Qualify for Treatment?

According to Florida's Amendment 2, residents and seasonal residents may legally obtain medical cannabis treatment through a registered physician if diagnosed with at least one of the following conditions:

- Cancer
- Epilepsy
- Glaucoma
- Positive status for human Immunodeficiency virus
- Acquired immune deficiency syndrome
- Post-traumatic stress disorder
- Amyotrophic lateral sclerosis
- Crohn's disease
- Parkinson's disease
- Multiple sclerosis
- Medical conditions of the same kind, class, or comparable to those above
- A terminal condition
- Chronic nonmalignant pain



SEASONAL RESIDENTS, YOU'RE NOW ELIGIBLE!

According to s. 381.986, Florida Statutes, seasonal resident means "any person who temporarily resides in this state for a period of at least 31 consecutive days in each calendar year, maintains a temporary residence in this state, returns to the state or jurisdiction of his or her residence at least one time during each calendar year."

Does Your Condition Qualify? You're on your way! The next section, "Three Steps to Becoming a Patient," will provide you with a handy how-to guide to get started.

+71%

Mainstream Support for Medical Marijuana

More than half of Florida (71.3 percent) voted in favor of Florida's Amendment 2, legalizing medical marijuana in the state's constitution. This growing support for medical cannabis nationwide is quickly overpowering the stigma that once clouded cannabis' proven medical benefits for patients in need of safe, natural and effective medical treatment.



FIRST-TIME PATIENT

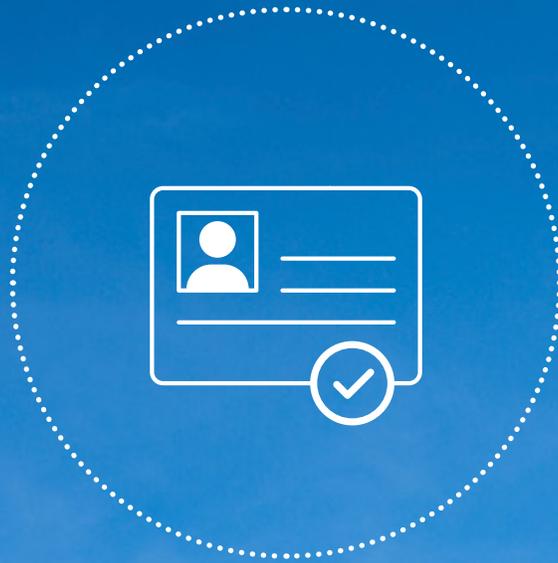
Receive **\$50 off** an order of \$100 or more.

Valid for new patients only.



NEED MORE HELP?

(850) 391-5455



section two

BECOMING A PATIENT

Learn about the three steps necessary
to become an eligible patient.

Step 1: Find Your Physician

Is Your Physician Qualified?

First, you must be seen by a clear/actively licensed M.D. or D.O. who has completed the 2-hour course to become qualified to recommend medical cannabis in the state of Florida.

[Click here to view list of qualified physicians.](#)

SELECT THE RIGHT PHYSICIAN FOR YOU

Here are a few questions you may want to consider:



Fit

What is their medical specialty?

Does it apply to me? Some physicians are specialists such as oncologists, neurologists, etc. Others are pediatricians or only see patients over the age of 21.

Is recommending cannabis their primary business or just one part of a larger practice?

Some physicians specialize in medical cannabis and write recommendations for many conditions, but may not be experts in the field of your specific condition. How important is that expertise to you?

How much time and personal attention will I get with the physician?

Some physicians provide a speedy service and have you in and out in 15-20 minutes, others prefer to spend a bit more time to get to know you, develop a personal treatment plan and work with you to help you on your journey with medical cannabis.



Cost

What is the cost? This one is important. Insurance companies are not obligated to cover the cost of your cannabis products, so they may not cover the physician visits, either... But remember, opting for a lower price may translate to less service and attention when you may need it.

How much do they charge for the initial visits and follow-ups?

Outside of those visits, are there any other costs to the patient that you should know?

How many follow-up visits do they require of me in one calendar year?

Some physicians require regular check-in visits, which can be very helpful as they monitor your treatment plan, but can also amount to a significant expense if not covered by insurance.

How long will my cannabis recommendation be valid?

Qualified physicians can enter up to three recommendations of 70-day supply limits at one time. Physicians must see their patients in person at least once every 30 weeks for recertification.



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Convenience

How close is the practice to my house?

How many days per week are they available? Some physicians maintain a general practice and only schedule medical marijuana consultations on certain days, sometimes once a week, sometimes a couple times a month.

Will I be able to contact them anytime if I have issues, or need to request a renewal?

Step 2: Attend Your First Appointment

Questions to Ask Your Physician at Your Appointment

- **Is my recommendation for low THC, medical cannabis or either one?** If your prescription is for low THC, you will only be able to order products with <8% or less THC.
- **What routes of administration will I be able to choose from?** Oral, inhalation, topical. . . Physicians can select multiple options. Make sure you're comfortable with the recommendation.
- **How many milligrams of active cannabinoids are you recommending and for how long will the recommendation be valid?** Physicians may enter up to a maximum 70-day recommendation at one time.
- **When is my next follow-up visit?**

Congratulations! You've selected a physician and are ready for your first appointment.

What to Bring

Bring your medical records documenting your qualifying diagnosis, along with your past 12 months of charted records from your primary care physician or specialist, to your first appointment. Not having this information may slow down the process while you wait for your previous physician(s) to release your records. Keep in mind that some physicians need these records submitted in advance, so check when you make your appointment.

What to Expect

All physician visits will be conducted in-person, as recommending cannabis via telemedicine is no longer allowed in Florida. When evaluating your condition, your physician's process must include a physical exam, review of your medical records and determination that the benefits of medical cannabis treatment outweigh any potential risks. Oftentimes, if you have proper medical records and are a qualified patient, a physician will be able to provide you with a recommendation during your initial visit.

Entry Into the Registry

After your physician qualifies you, they will enter your information into the online Medical Marijuana Use Registry, managed by the Florida Department of Health's Office of Medical Marijuana Use, and you will be given a patient number. **Be sure to write down this patient number.** You will receive an email with a temporary password which allows you to access the registry.

After that, you must complete a Patient Identification Card Application before you can fill your physician's recommendation. This application is your responsibility and Surterra Wellness is here to help you, if needed!

NEED MORE HELP?

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Step 3: Submit Your Application

You're almost there! Now that you've attended your first appointment and have been entered into the OMMU's Registry by your physician, you're ready to obtain your Medical Marijuana Identification Card.

- **Ensure your qualified physician inputs your, or your legal representative's, demographic information correctly into the Medical Marijuana Use Registry (MMUR).**

Online Application

- After your information is entered into the MMUR, the Office of Medical Marijuana Use (OMMU) will send you an email with your username and a randomly generated password to log into the MMUR.
- Once logged into the MMUR, click on "Your Card," verify that your information is correct, complete and sign your application, and make your \$75.00 payment via debit/credit card. Refer to the application checklist on the following pages.

Mail-In Application

- Print your mail-in application form. Refer to the application checklist on the following pages for more information about what to include with your application.
- Mail your signed and completed application with proof of residency, proof of legal representation (if needed), passport-style photo, and \$75.00 check or money order to:

Office of Medical Marijuana Use
PO Box 31313
Tampa, FL 33631-3313

Submit Online

Submitting your application online is the fastest route. Complete your electronic application at

mmuregistry.flhealth.gov



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Step 3: Submit Your Application

Application Checklist

Whether you complete your application electronically or by mail, the following checklist is required to successfully complete your application:

- ✔ **Proof of residency:** Upload or include a photo of a government issued I.D. card, voter registration, or utility bill. Address in the demographics section of MMUR **must** match address shown in the document used for proof of residency **exactly**. **For a minor**, a birth certificate or school records from a K-12 school in Florida may be used if the minor doesn't yet have a government issued I.D. to establish proof of identity.

DOUBLE CHECK YOUR NAME & ADDRESS

Your application could be delayed or rejected if there is not enough space between the edge of your name or address, or if the information doesn't match your driver's license exactly. (Apt. vs. Apartment, Boulevard vs. Blvd. – Make sure to double check!)

- ✔ **Proof of legal representation of a minor:** A minor's I.D. card application cannot be approved until their legal representative's application is approved. The legal representative of a minor must upload or include proof of residency with their application, and this documentation must prove that the legal representative is legally responsible for the minor. This may require the uploading of several documents. Legal representation must have a different email address in the MMUR than the email address listed for the patient represented.

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- ✔ **Proof of legal representation of a non-minor:** Legal representatives must upload proof of legal representation such as: power of attorney, birth certificate, marriage license, or other proper legal documentation. Legal representation must have a different email address in the MMUR than the email address listed for the patient represented.
- ✔ **Passport-style photo:** Improper headshots are the number one reason your application could be delayed or rejected. See the following page for detailed photo requirements or come take your photo at a Surterra location and we'll help you get picture-perfect.
- ✔ **Electronic Signature:** Online applications must be electronically signed by typing in your first and last name exactly as it appears in your MMUR profile. Remember, every character/space counts! Legal representatives of minors must sign and submit their applications for them.
- ✔ **Make your \$75.00 application fee payment online in the MMUR, or mail in a check or money order to:**

Office of Medical Marijuana Use
PO Box 31313
Tampa, FL 33631-3313

Once your application is submitted, the OMMU must approve supporting documentation and process payment. Once approved, you will receive an email from the MMUR stating that you have been approved and **this email will serve as your temporary I.D. card** until your official I.D. card arrives in your mailbox.

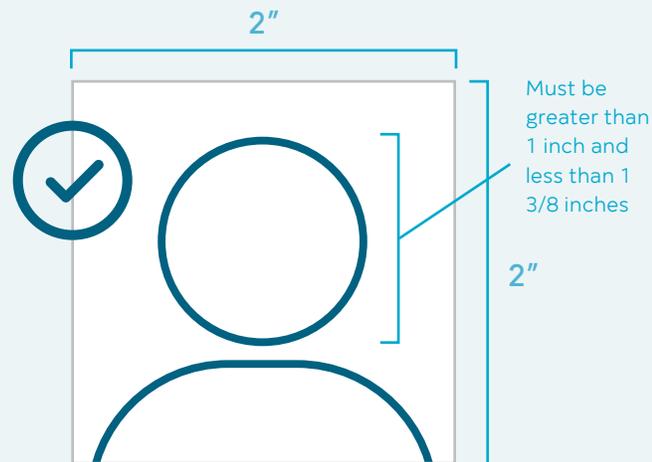
Step 3: Submit Your Application

Photo Requirements

If you have a Florida-issued driver's license, your required MMUR photo will be provided by the Florida Department of Highway Safety and Motor Vehicles. If you DO NOT have a Florida driver's license, follow the requirements below or visit a Surterra Wellness Center and we'll help you get picture-perfect.

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Must be a color photo taken within 90 days of registration

Passport-Style Photo Requirements

- Photo must be 2 inches by 2 inches in size
- Photo must have a white or off-white background
- No shadow
- No eyeglasses
- No hats
- No headphones
- Patient must look directly into the camera
- The image size measured from the bottom of your chin to the top of your head (including hair) should not be less than 1 inch, and not more than 1 3/8 inches
- The uploaded file must be in either a JPG, PNG, or TIFF image format



section three

PLACING YOUR FIRST ORDER

Find out how easy it is to place
your first order with Surterra.

How to Place Your First Order

Once your application is approved by the OMMU, via temporary or permanent I.D. card, you are immediately eligible to place an order with Surterra Wellness.

Where's my email? If you don't receive your temporary I.D. card in your email, remember to check your spam folder!

Ways to Order

SURTERRA WELLNESS CENTERS

From personal consultations held in private rooms, to our bright, open-seating kitchen areas, Surterra Wellness Centers make you feel at home. If you're interested in learning more, you and your family members are welcome to set up a consultation with one of our knowledgeable Wellness Coordinators, or simply walk in!

[Click here to view our many Florida locations.](#)

WELLNESS CALL CENTER

Our Wellness Coordinators are here to help. Call our Wellness Line Monday thru Friday, from 9am to 5pm EST, and let us know how we can assist you or your loved ones.

Call us at **(850) 391-5455**

SHOP ONLINE

We offer next-day home delivery across Florida for just \$10. Schedule your next order to be delivered right to your doorstep!

[Visit our website.](#)

\$50^{OFF}

Special Offers & Credits

- **50 off first-time patient orders of \$100+**
- **15% off** for U.S. military veterans
- **10% off** for nurses and first responders
- **10% off** for students



FEATURED PRODUCT

Relief Vaporizer Pen

Naturally-derived therapeutic cannabis and terpenes. Starts at \$25.

[SHOP NOW](#)



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